Venue & Service	Elimination - Physically remove the hazard	Substitution - replace the hazard	Engineering controls - isolate people from the hazard	Administrative controls - change the way people work	PPE - protect the worker with Personal Protective Equipment	Recommend to open? and conditions?
Ty Penalita Customer Services	Reasonable Measure Stopping an infectious person being in an environment by e.g. prohibit people from	Reasonable Measure Reducing the time that people come into faceto-face contact.	Reasonable Measure Using anti-microbial surfaces. Proposed Approach:	Reasonable Measure Frequently cleaning surfaces that are touched a lot	Reasonable Measure Fluid resistant surgical face masks (where indicated by guidance) Gloves and aprons	Yes under stated Elimination Controls
and Reception	attending if feel unwell, and advise they should get tested and ensuring that all employees follow	Proposed Approach: Yes appointments only – no payments unless part of a service request	Appointments only, no payments taken unless part of a service request ie: buying a permit. Llimit	Proposed Approach: New process required and agreement for staff to do this, new furniture	Eye protection Proposed Approach: All available for use	Suggest – September to December
	self-isolation advice if they are a contact of a possible confirmed case.	such as buying a permit Reasonable Measure	staff available,. Reasonable Measure	if cloth furniture in place. Reasonable Measure	All available for use	and monitor impact, footfall and
	Proposed Approach: Access by a limited number of appointments	Changing work patterns so that people work in a fixed group or cohort or arrive at and leave work	Reduce shared surfaces, where this cannot be avoided altogether.	Increasing training on quality and effectiveness of cleaning		refine approaches
	per day only. Reasonable Measure	at staggered times. This limits the number of people that the virus can	Proposed Approach: As above	Proposed Approach: New processes required or cleaning staff		
	Ensuring that accurate records are kept of which employees (and, where applicable, customers / visitors /	potentially spread to. Proposed Approach: Yes appointments only	Reasonable Measure Using no-touch (contactless) technologies. Providing	Reasonable Measure Providing hand sanitiser		
	clients) have been present so that they can be contact traced if necessary	Reasonable Measure Moving to working outdoors to reduce how much the virus can	additional hand wash stations – Proposed Approach:	Proposed Approach: In place at setting Reasonable Measure		
	Proposed Approach: Access by appointment	spread through surface contamination and aerosol transmission.	As above Reasonable Measure	Avoiding sharing of equipment such as 'hot-desking'		
	only will enable accurate records of staff, contact	Proposed Approach:	Regular handwashing and sanitising, including			

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	details of customers and	Not possible	providing facilities and	Proposed Approach:		
	time and date in the		signage to encourage	Manageable if		
	building.		regular handwashing	appointment only		
		Reasonable Measure	and sanitising			
	Reasonable Measure	Using other technologies		Reasonable Measure		
	Close high risk	to replace face-to-face	Proposed Approach:	Reducing how many		
	environments in your	interactions, for example	In place	people are working in a		
	work setting as much as	using 'click and collect'	Danas and La Manas and	particular location by, for		
	possible, such as areas	technologies, remote	Reasonable Measure	example, encouraging		
	where social distancing cannot be maintained.	working, phone/video consultations.	Increasing fresh-air	home working where		
	cannot be maintained.	consultations.	ventilation in poorly ventilated spaces –	possible		
	Proposed Approach:	Proposed Approach:	·	Proposed Approach:		
	Ty Penallta provides	Yes move all services on	Proposed Approach:	Staff numbers can be		
	sufficient space for	line and stop	Limited opportunities –	reduced through		
	social distancing and	payment collections	keep door open	introduction of		
	access and movement	unless it's part of a		appointments only.		
	controls to be in place.	service request ie:	Reasonable Measure			
		buying a permit	Limiting or controlling	Reasonable Measure		
	Reasonable Measure		movement of people, for	Staggering shifts		
	Staff takes both vaccine	Reasonable Measure	example one way			
	doses as soon as	Installation of partitions	systems, or limiting	Proposed Approach:		
	recommended.	at appropriate places	number of people	Officer Hours only but		
	Dranged Approach:	(e.g. reception desks or	accessing confined	staff numbers can be		
	Proposed Approach:	between work stations)	areas such as lifts, toilet facilities, kitchens or	reduced through introduction of		
	Only use staff in setting with two vaccines in	to separate staff etc. If used ensure they are	meeting rooms at the			
	place	cleaned and disinfected	same time.	appointments only.		
	Pido	in line with cleaning	Same ume.	Reasonable Measure		
		procedures. Cleaning,	Proposed Approach:	Ensuring people are		
		hygiene and	Setting allows for this.	maintaining physical		
		handwashing to make	One way system can be	distance between them,		
		g to make	established,	and a series of the series of		

Venue & Eliminati Service Physical hazard	ion - Substitution - repla ly remove the the hazard	ce Engineering controls - isolate people from the hazard	Administrative controls - change the way people work	PPE - protect the worker with Personal Protective Equipment	Recommend to open? and conditions?
	your workplace COV secure (hse.gov.uk) Proposed Approach Partitions in place at Penallta. Cleaning at disinfecting to be can between appointment of the control of the con	control numbers h: Reasonable Measure Provide clear signage (eg signs, floor tape or paint) for physical	Proposed Approach: Partitions in place. Queuing and one way systems can be introduced. Reasonable Measure The use of face-coverings and or face-shields in indoors areas for workers and members of the public – all above Proposed Approach: Use of face coverings in indoor spaces to be requested Reasonable Measure Covid-passport/Covid-certificate or PCR testing, encourage LFD at home Proposed Approach: This would require a new process and an associated HR policy would be required		

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			Reasonable Measure Limit time spent and/or numbers in rooms before ventilation			
			Proposed Approach: Appointments only combined with queuing system			
			Reasonable Measure: Effective comms and feedback on safety improvements			
			Proposed Approach: Strong, consistent signage together with offering Customers opportunity to provide verbal feedback on experience			
			Reasonable Measure: Remove unnecessary restrictions when it is safe, in order to promote adherence to necessary ones			
			Proposed Approach: Will remain under review			

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			Reasonable Measure: Workforce planning and teams to maintain operational capacity			
			Proposed Approach: Appointments only will assist			

Assessment Summary

Venue	Ty Penalita	Open Yes / No	Yes
Service(s)	Customer First	Control	Elimination
	Reception		
Head of Service (Title):	Liz Lucas	Director	Richards (Ed) Edmunds
Signed:		Signed:	
Date:	13/09/2021	Date:	13/09/2021